Challenge Meets Solution

A proven assessment that quickly evaluates your IT Asset Management abilities – and how to make changes that significantly benefits financial management

An OwlPoint RAPID IT Asset Management Assessment can quickly evaluate your organization's ability to track and manage IT Assets to manage related finances and risk. In one week, you can understand how strong your
IT Asset Management (ITAM) capabilities are and have a plan to implement methods and practices to track assets and improve decision making. Once completed, the assessment can show you how to apply ITIL 4 best practices to improve the tracking of assets and related finances. The output of a RAPID Assessment can greatly enhance the implementation of your ITSM platform including ServiceNow, Cherwell, or Ivanti.

Having critical information about your IT assets is vital. Knowing asset location and usage, and all of the related finances such as license fees, maintenance fees, and warrantees are critical to meeting financial compliance. However, with a remote workforce and unexpected office disruptions, it can be hard to keep track of every laptop, cell phone, and software license. In addition, having an accurate accounting of all IT assets is crucial to making strong decisions, keeping costs minimized, and avoiding risky situations.

One of the fundamentals of a reliable IT Asset Management Practice is an up-to-date IT asset register. This register is a single location to store information about your IT assets. It's common to use service management tools or specific asset inventory tools such as those by Ivanti, Cherwell, ServiceNow, and BMC, to do this. Having an accurate and usable IT asset register is fundamental to sound financial management and is also the building block for a configuration management system or database (CMS/CMDB). With a trusted and accurate CMS/CMDB, an IT organization can make quicker - and more accurate - decisions based on finance and risk.

It's also essential to provide accurate financial information of IT assets to the finance organization. Information, such as whether certain assets have been retired or disposed of, so that they can be properly depreciated is vital

OwlPoint's RAPID IT Asset Management Assessment will review your current ITAM capabilities and provide an actionable set of recommendations for improving financial management and decision making.

![OwlPoint logo]
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By using OwlPoint's proven ADVICE© methodology for a RAPID IT Asset Management Assessment, we can identify current gaps in your ITAM capability, processes, documentation, and accessibility. With that information in hand, we know where to focus your improvement efforts. As a result, issues such as poor financial reporting and unnecessary licensing and maintenance costs can be quickly addressed and resolved.

Our ADVICE methodology includes four steps so that you get the information you need – *and fast.*

1 IDENTIFY REQUIREMENTS AND GOALS

Working with the project sponsor and key stakeholders, OwlPoint will identify the organization's IT Asset Management priorities, current challenges, and desired state.

2 CONDUCT CURRENT STATE REVIEW

OwlPoint will review the current ITAM capabilities of the IT organization. OwlPoint will interview various key stakeholders, interview other process operatives, review current process documentation, such as Asset Management and Configuration Management, and review currently implemented and available technologies, such as current IT asset registers or CMDBs.

3 PERFORM GAP ANALYSIS

The current ITAM capabilities and requirements will be compared to ITIL 4 best practices and OwlPoint's own experience. The gaps identified will be documented and included as items for improvement within the findings and recommendations.

4 PRESENT FINDINGS AND RECOMMENDATIONS

OwlPoint will assemble and present an executive-level presentation, highlighting significant findings, defined goals, current capabilities including process maturity ratings, identified gaps, and recommendations for improvement.

While other consulting firms may present a lengthy review of IT asset management as an expensive endeavor, OwlPoint has the knowledge and experience to uncover the source of challenges quickly and efficiently.

Do not let your organization's poor management of IT assets create unnecessary risk and financial burden. Engage OwlPoint for a RAPID IT Asset Management Assessment to ensure that IT consistently and reliably produces value.