

Helping IT organizations achieve their full potential

OwlPoint, LLC is an IT Management Consulting firm focused on Strategy, Governance and Operations services, with specialties in the areas of Green IT, Training & Certification, and IT Service Management.

Our founding principle at **OwlPoint** is that we partner with our customers to help them meet the needs of today – while preparing to reach tomorrow’s goals. We take the time to understand what makes our clients unique and provide services that quickly produce results.

While IT implies hardware, software and systems, IT departments are built, managed and maintained by people and those people are just as important as the servers, computers and services they provide.

OwlPoint does not overlook the people side of IT, and we can provide guidance in the area of IT staffing as well as systems.

We believe that an organization-wide energy management approach will help our clients improve their financial health and aid in preserving the environment for future generations. This approach includes everything from ensuring landfills are not filled with old equipment, to reducing data center floor space, to lowering utility bills.

OwlPoint offers a full array of Strategy, Governance, and Operations services customized to meet your specific organization’s needs:

IT Strategy

- Strategic Planning
- Roadmap Definitions
- Assessments
- Cultural Transformation

Governance

- Policy Definition and Documentation
- Governance Approach and Procedures Definition
- Process Framework Designs (ITIL, ISO20000, COBIT, etc.)
- Process Definition
- Project Management Office

IT Operations

- Operations Center Management
- Operations Center Design/Improvement
- Operations Center Staffing
- IT Operations Process Implementation
- Network & Systems Management Architecture and Implementation
- Process Management

Training

- ITSM/ITIL Training and Certification
- Executive Leadership Training
- Custom Workshops and Training

Sustainability

- Smart Energy Suite - Energy Monitoring Service
- Data Center Energy Performance Assessment
- Green IT Planning, Design, and Implementation



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